

WEBVTT

1

00:00:00.630 --> 00:00:14.070

Lindsay Jilg (she/her) - Student Financial Services: See Thank you and welcome everyone who's able to come, I will just start by saying hello, my name is Lindsey joke, I am the still somewhat new.

2

00:00:14.730 --> 00:00:37.680

Lindsay Jilg (she/her) - Student Financial Services: Work study coordinator here in pullman student financial services and if any of you joined in the workshop last month and just make it clear, this is the same information we're going over, and so, if you felt you already attended and and got what you needed out of that and.

3

00:00:38.940 --> 00:00:55.530

Lindsay Jilg (she/her) - Student Financial Services: It won't hurt my feelings, if you hop out, we want to make good use of everyone's time if you weren't there welcome i'm glad to have you and we're here to go over different details of work, study and specifically completing.

4

00:00:56.820 --> 00:00:59.280

Lindsay Jilg (she/her) - Student Financial Services: Work work, study authorization forms.

5

00:01:08.010 --> 00:01:13.980

Lindsay Jilg (she/her) - Student Financial Services: So one good thing to start understanding is exactly what work, study is.

6

00:01:14.520 --> 00:01:32.700

Lindsay Jilg (she/her) - Student Financial Services: So work, study is different for your students, then there are other financial aid so work, study is part time employment and where, as you know, the government either state or federal is going to subsidize part of that payroll costs.

7

00:01:33.750 --> 00:01:47.100

Lindsay Jilg (she/her) - Student Financial Services: for students, the big difference is they're seeing the work, study award on their financial aid offer, however, the forms don't disperse like scholarships or loans and.

8

00:01:47.760 --> 00:01:55.140

Lindsay Jilg (she/her) - Student Financial Services: All in one lump sum at the beginning of the term they're going to go to the students, as they earn it in every two week.

9

00:01:55.770 --> 00:02:05.760

Lindsay Jilg (she/her) - Student Financial Services: paychecks so for some students that portion can be a little confusing if you have a student who's still not sure exactly how it works or how it factors into their financial aid.

10

00:02:06.060 --> 00:02:16.290

Lindsay Jilg (she/her) - Student Financial Services: please feel free to send them to us here and financial aid, so we can kind of give them that context of how it fits in with the rest of their financial aid offer.

11

00:02:20.340 --> 00:02:34.110

Lindsay Jilg (she/her) - Student Financial Services: Next, I just wanted to go over work, study eligibility and I am going to touch both on upcoming 2223 academic year and summer, because there are some differences between the.

12

00:02:34.650 --> 00:02:43.320

Lindsay Jilg (she/her) - Student Financial Services: Two terms and what the eligibility is so the biggest thing is students have to have completed a fast for wasps that's true for both terms.

13

00:02:44.100 --> 00:02:57.300

Lindsay Jilg (she/her) - Student Financial Services: For the 2223 academic year and students have to have filed on time so for new incoming first year students, that means January 31.

14

00:02:57.990 --> 00:03:13.230

Lindsay Jilg (she/her) - Student Financial Services: Of 2022 they need to have filed that fast for was for um and then for returning students current or returning ancient need to submitted that fast for was for on November 30 of 2021.

15

00:03:13.860 --> 00:03:22.650

Lindsay Jilg (she/her) - Student Financial Services: And they need to have answered either yes or I don't know, to the question, asking them, are you interested in being considered for work, study.

16

00:03:23.250 --> 00:03:41.070

Lindsay Jilg (she/her) - Student Financial Services: They need to be in good sat excuse me, good satisfactory academic progress and and they can be in an academic plan, they just cannot be in a disqualified or denied status and students, need to be enrolled in six credits or more.

17

00:03:42.090 --> 00:03:54.420

Lindsay Jilg (she/her) - Student Financial Services: And they need to on initial eligibility have \$4,000 of unmet need and and need is on the financial aid side we calculate that by taking the.

18

00:03:55.320 --> 00:04:04.410

Lindsay Jilg (she/her) - Student Financial Services: Cost of attendance taking away their expected family contribution that leaves us with need, so the work, study is need based aid.

19

00:04:04.770 --> 00:04:12.270

Lindsay Jilg (she/her) - Student Financial Services: and has to fit within those limits which is one reason why we might see some adjustments if a student gets additional.

20

00:04:12.930 --> 00:04:25.440

Lindsay Jilg (she/her) - Student Financial Services: Sometimes unexpected need based aid like a scholarship that might be a time you might see me reaching out to you and we'll talk about that in a moment, so that covers next academic year, which is practically here.

21

00:04:27.120 --> 00:04:36.900

Lindsay Jilg (she/her) - Student Financial Services: So summer we we are fortunate enough to have had some funds available for summer students who are notified they were eligible for summer work, study.

22

00:04:37.440 --> 00:04:51.030

Lindsay Jilg (she/her) - Student Financial Services: And met these criteria so you'll see the big thing that's not here is they didn't have to file that fafsa on time, so they didn't need to meet those priority deadlines.

23

00:04:51.480 --> 00:05:07.020

Lindsay Jilg (she/her) - Student Financial Services: and students still needed to have answered, yes, Sir, I don't know to are you interested in work, study i'm still needing to meet those SAP qualifications and one difference is they needed to be enrolled in three credits are more.

24

00:05:08.040 --> 00:05:17.880

Lindsay Jilg (she/her) - Student Financial Services: Which is nice because it falls in line with many students enrolling less per summer and then at least \$1,000 of unmet need was our requirements for summer.

25

00:05:20.670 --> 00:05:30.390

Lindsay Jilg (she/her) - Student Financial Services: So let's kind of go over in very general terms how the process goes the very first step is going to be student financial services.

26

00:05:32.220 --> 00:05:41.640

Lindsay Jilg (she/her) - Student Financial Services: Finding those eligible students and notifying them so in and for summer 22 those eligibility.

27

00:05:42.660 --> 00:05:53.700

Lindsay Jilg (she/her) - Student Financial Services: Announcements went out in early May for fall 22 spring 23 they were the end of June, so we send out those notifications first.

28

00:05:54.060 --> 00:06:02.040

Lindsay Jilg (she/her) - Student Financial Services: Then you as employers are able to go in and enter a work, study authorization form or a wasp office we call them.

29

00:06:02.640 --> 00:06:17.460

Lindsay Jilg (she/her) - Student Financial Services: And that's done at SF s partners wsu.edu and I will send a recording as well as a copy of this slides and after this presentation so you'll have all the links and all the pertinent information.

30

00:06:18.960 --> 00:06:19.380

Lindsay Jilg (she/her) - Student Financial Services: Excuse me.

31

00:06:24.330 --> 00:06:27.900

Lindsay Jilg (she/her) - Student Financial Services: So, once you have completed that was F.

32

00:06:28.980 --> 00:06:34.440

Lindsay Jilg (she/her) - Student Financial Services: It is sent back to us and we add excuse me.

33

00:06:36.150 --> 00:06:49.320

Lindsay Jilg (she/her) - Student Financial Services: We added that award to the students financial aid offer and and there'll be awarded up to the amount that you authorized like I said, if they don't have that full amount you've authorized in need based aid.

34

00:06:50.010 --> 00:07:05.460

Lindsay Jilg (she/her) - Student Financial Services: Then that might be one reason why you're seeing we've awarded less than what you've asked for, because it has to fit in their financial aid offer so, then we will email the employer an award letter stating whether it was federal or state aid.

35

00:07:06.570 --> 00:07:18.960

Lindsay Jilg (she/her) - Student Financial Services: And how much that amount was for, and then we also notify the student and put that award on their financial aid package so this happens for summer.

36

00:07:19.500 --> 00:07:32.370

Lindsay Jilg (she/her) - Student Financial Services: it's all processed for all students here in Pullman for fall 22 spring 23 and work study is processed locally in Spokane in Vancouver all other campuses.

37

00:07:32.910 --> 00:07:40.050

Lindsay Jilg (she/her) - Student Financial Services: So tri cities Everett Pullman are all processed here in Pullman by myself so.

38

00:07:40.680 --> 00:07:58.560

Lindsay Jilg (she/her) - Student Financial Services: We add that award to their financial aid offer and then you as employers are able to go in and create their student hourly position and assign it as work, study and then from there as a student is earning the funds they're going to be receiving that twice monthly paycheck.

39

00:08:01.050 --> 00:08:03.870

Lindsay Jilg (she/her) - Student Financial Services: So big areas for resource is.

40

00:08:05.070 --> 00:08:14.430

Lindsay Jilg (she/her) - Student Financial Services: everybody's favorite four letter word work day we've got some specific resources for how to navigate workday and.

41

00:08:15.570 --> 00:08:23.610

Lindsay Jilg (she/her) - Student Financial Services: right there at the support that work day wsu.edu and other really great resources are for.

42

00:08:24.900 --> 00:08:37.500

Lindsay Jilg (she/her) - Student Financial Services: You, the employer,

specifically, this is our portal, and this is our public facing website so basic information we have available to anyone interested in knowing.

43

00:08:37.890 --> 00:08:54.690

Lindsay Jilg (she/her) - Student Financial Services: About work, study at wsu so that's going to be right there further information for how students can find employment can be through the SEC and and as many of you know those postings are in handshake.

44

00:08:57.180 --> 00:09:06.390

Lindsay Jilg (she/her) - Student Financial Services: So let's just kind of take a look at some of the details in the steps through completing a work, study authorization form or a wasatch.

45

00:09:07.800 --> 00:09:24.900

Lindsay Jilg (she/her) - Student Financial Services: So you're going to go to that SF s partners wsu.edu website and you're going to select specifically good that work, study portal so some of you might also be scholarship readers or an award scholarships through service it's that same initial landing page.

46

00:09:26.850 --> 00:09:32.550

Lindsay Jilg (she/her) - Student Financial Services: So next you're going to sign in with your same wsu credentials that you use across their websites.

47

00:09:32.970 --> 00:09:50.220

Lindsay Jilg (she/her) - Student Financial Services: And I do want to highlight here that this is the best place for a new employer to go to request access to that work, study authorization form, the reason being is it generates a form that asks all the detailed information we need to know to set up your account.

48

00:09:51.990 --> 00:09:55.680

Lindsay Jilg (she/her) - Student Financial Services: And then from there you're going to go ahead and log in.

49

00:09:57.360 --> 00:10:04.290

Lindsay Jilg (she/her) - Student Financial Services: and your first step is selecting the award year so anyone's still submitting loss Apps for the.

50

00:10:05.550 --> 00:10:09.000

Lindsay Jilg (she/her) - Student Financial Services: Summer for summer 22 you need to make sure to select the.

51

00:10:10.080 --> 00:10:26.010

Lindsay Jilg (she/her) - Student Financial Services: Aid year anyone submitting for fall 22 and we're going based on overall academic year so that's identified as 2023 so the 2223 academic year you're going to select 2023.

52

00:10:27.090 --> 00:10:37.590

Lindsay Jilg (she/her) - Student Financial Services: And then one just fun quirk of the website is you can't actually hit enter and you do actually need to navigate with your mouse and click the button.

53

00:10:40.830 --> 00:10:59.490

Lindsay Jilg (she/her) - Student Financial Services: So here's two different outcomes that can happen from okay we've entered the the year for the student and then we've entered and their ID number so you'll see here in green this student was and someone tried to submit a summer.

54

00:11:00.570 --> 00:11:14.010

Lindsay Jilg (she/her) - Student Financial Services: was half for them and and this message authorizations received or completed means the student was previously eligible for work, study, but an employer has already submitted a watch that for them.

55

00:11:15.030 --> 00:11:26.640

Lindsay Jilg (she/her) - Student Financial Services: And, and then this case in purple, this is a student who is not eligible for work, study, now, it could be, in some cases, a student might have been eligible at one point.

56

00:11:27.000 --> 00:11:39.270

Lindsay Jilg (she/her) - Student Financial Services: But due to additional scholarships, maybe they don't have that remaining need they might no longer meet the requirements to receive work, study, so in that case.

57

00:11:39.780 --> 00:11:47.190

Lindsay Jilg (she/her) - Student Financial Services: You can talk to the student student can talk to student financial services in either case, you can feel free to email me.

58

00:11:47.610 --> 00:11:56.160

Lindsay Jilg (she/her) - Student Financial Services: And we can go over what's going on, I know there are certain very rare cases where a student actually has two separate work, study employers.

59

00:11:56.490 --> 00:12:08.940

Lindsay Jilg (she/her) - Student Financial Services: And they want to split those funds and that's a great time to make sure to email me and we can kind of talk you through that process spoiler it's you in the student and the other employer working together to decide exactly how you're going to split those funds so.

60

00:12:12.660 --> 00:12:33.900

Lindsay Jilg (she/her) - Student Financial Services: Alright, so once you get into that was off here's what you're going to see, you will see that the we have raised the amounts for next year for the 2223 year and, and it is a total of \$7,000 for the academic year with 3500 per term and when i'm sending out.

61

00:12:35.040 --> 00:12:43.620

Lindsay Jilg (she/her) - Student Financial Services: Those award letters i'll show you an example in a second, I am just showing what was able to go for each term one thing I did have.

62

00:12:44.190 --> 00:12:59.520

Lindsay Jilg (she/her) - Student Financial Services: Someone recently where their amounts were maybe the label was showing correctly so right here that fall amount was showing that 3500 but they weren't able to enter and the the feedback i've gotten from our it consultant is that.

63

00:13:01.350 --> 00:13:10.830

Lindsay Jilg (she/her) - Student Financial Services: The best first step is to try to clear cache and cookies because it has been updated on the website, but it might just be your computer's pulling an older version.

64

00:13:11.250 --> 00:13:28.110

Lindsay Jilg (she/her) - Student Financial Services: But if that doesn't fix it if that simple step absolutely email me because I am in constant contact with our it support and and you're going to see some of these things before I do, and I want to know, so we can make it as great of an experience for you as possible.

65

00:13:32.280 --> 00:13:38.760

Lindsay Jilg (she/her) - Student Financial Services: So here you're going to see a sample award letter and for a student and.

66

00:13:40.260 --> 00:13:55.260

Lindsay Jilg (she/her) - Student Financial Services: As i'm new in this position it occurred to me that I hadn't initially set it up to tell you okay here's your overall amount here's per term so if anyone received an award letter previously,

this might be just a little bit different.

67

00:13:56.370 --> 00:13:58.950

Lindsay Jilg (she/her) - Student Financial Services: All the information is accurate, but I just wanted to make sure it's.

68

00:14:00.990 --> 00:14:07.050

Lindsay Jilg (she/her) - Student Financial Services: As informative and specific to your cases as possible and you've also got the updated.

69

00:14:07.650 --> 00:14:18.390

Lindsay Jilg (she/her) - Student Financial Services: Contact information, as well as your appointment dates, I will know one reason why it is important for you to know those terms of specific amounts is.

70

00:14:19.140 --> 00:14:28.500

Lindsay Jilg (she/her) - Student Financial Services: You do need to be responsible for keeping that within the the actual amount, so if your student is authorized for 3500 and.

71

00:14:29.070 --> 00:14:40.410

Lindsay Jilg (she/her) - Student Financial Services: We need to make sure that's all they get for fall we can't roll over into spring and have the whole amount add up, it is strictly tied to the term it's assigned to okay.

72

00:14:43.650 --> 00:14:50.490

Lindsay Jilg (she/her) - Student Financial Services: So this is just an example of the kind of communication, the students going to see the student will know both.

73

00:14:52.290 --> 00:14:59.970

Lindsay Jilg (she/her) - Student Financial Services: Because it's going to be on the actual award and their financial aid offer it's labeled whether it's state or federal we.

74

00:15:00.330 --> 00:15:11.760

Lindsay Jilg (she/her) - Student Financial Services: Have a communication that goes out to them letting them know you have been awarded, and then we also have a comment, so if they call in or talk to anyone else in financial student financial services, they will know what type of.

75

00:15:13.170 --> 00:15:16.020

Lindsay Jilg (she/her) - Student Financial Services: Award either federal or state, and what that amount is.

76

00:15:19.830 --> 00:15:28.650

Lindsay Jilg (she/her) - Student Financial Services: here's something that is very important, so keeping track of how much your student has used to date is the responsibility of the employer.

77

00:15:29.190 --> 00:15:43.980

Lindsay Jilg (she/her) - Student Financial Services: So, if your student is working up to an amount, where they have exceeded that initial work, study award, it is up to you to proactively keep track of that and then change them to a.

78

00:15:44.490 --> 00:15:56.040

Lindsay Jilg (she/her) - Student Financial Services: Student hourly position at that point once they've used up all of their eligibility and and in helping with that we do have a.

79

00:15:57.030 --> 00:16:03.900

Lindsay Jilg (she/her) - Student Financial Services: And the current method i'm just going to getting us excited and the next step is, I am going to give you.

80

00:16:04.410 --> 00:16:12.660

Lindsay Jilg (she/her) - Student Financial Services: As it was attached to this invite and we've got a tracker sheet, so you can use it in excel to keep track of your students, how much they earned.

81

00:16:13.290 --> 00:16:31.500

Lindsay Jilg (she/her) - Student Financial Services: But this is the current method in work day and you're going to have your students use their work, study and then, once they hit the work, study limit you're going to move them to a non work, study position so it'll be one student with two positions.

82

00:16:33.090 --> 00:16:52.500

Lindsay Jilg (she/her) - Student Financial Services: So here is just a little look at the hourly tracker so you can keep track of both term and overall awards pay periods, so you can keep your students all accounted for and know if you need to make that change.

83

00:16:56.100 --> 00:17:07.650

Lindsay Jilg (she/her) - Student Financial Services: So workday resource and the best place to go and I have also if there's an actual error in work day and I have

a great contact and to give you in a moment.

84

00:17:08.670 --> 00:17:14.460

Lindsay Jilg (she/her) - Student Financial Services: But workday.wsu.edu is going to be where you'll go to get.

85

00:17:15.930 --> 00:17:20.070

Lindsay Jilg (she/her) - Student Financial Services: specific instructions on creating that.

86

00:17:21.480 --> 00:17:26.310

Lindsay Jilg (she/her) - Student Financial Services: Either student hourly or work, study position oops.

87

00:17:28.560 --> 00:17:37.290

Lindsay Jilg (she/her) - Student Financial Services: And there is support dot work day.wsu.edu where you can get detailed information on how to do that.

88

00:17:47.160 --> 00:17:59.790

Lindsay Jilg (she/her) - Student Financial Services: Okay, so there are certain items that I am not your main contact for if you're not sure absolutely start with me and if it needs to be someone in in another department.

89

00:18:00.480 --> 00:18:18.570

Lindsay Jilg (she/her) - Student Financial Services: I will gladly work to hand you off to the appropriate person so there's certain issues that I am not an expert in, so I am an expert in financial aid, but Sophia let's in payroll is going to be who can help you with any issues like retro actively.

90

00:18:19.740 --> 00:18:29.520

Lindsay Jilg (she/her) - Student Financial Services: Making a student work, study, so that retroactive work, study pay any sort of issues with the paycheck or any other payroll questions.

91

00:18:30.300 --> 00:18:39.870

Lindsay Jilg (she/her) - Student Financial Services: Sophia let's is going to be the best person to contact modern ization so that workday specific contact that we're talking about.

92

00:18:40.290 --> 00:18:53.430

Lindsay Jilg (she/her) - Student Financial Services: um is going to be Joe Wagner,

so this is for specifically if there is an error in workday something that is happening, that is not supposed to be happening will reach out to Joe Wagner via this.

93

00:18:54.600 --> 00:19:08.430

Lindsay Jilg (she/her) - Student Financial Services: link and you'll submit a ticket feel free to add us they do ask that you go ahead and add the specific person you're wanting to connect to the tickets, so you would add joe's name to that ticket.

94

00:19:11.010 --> 00:19:16.710

Lindsay Jilg (she/her) - Student Financial Services: and, hopefully, we would get that resolution from the modernization team.

95

00:19:19.530 --> 00:19:31.530

Lindsay Jilg (she/her) - Student Financial Services: So, again feel free to start with an email to us, and if you believe you have an eligibility issue so you're getting one of those messages that we saw earlier.

96

00:19:32.160 --> 00:19:44.880

Lindsay Jilg (she/her) - Student Financial Services: Stating your student for one of various reasons isn't eligible, and if you think that's incorrect, please email me and and what it might be is.

97

00:19:46.860 --> 00:20:07.710

Lindsay Jilg (she/her) - Student Financial Services: I might need to connect with your students to help them understand what their current status is and also students who meet all other criteria, but maybe they didn't file in time or maybe they didn't know what works study was and they said no, and when they completed the faster wasps.

98

00:20:08.820 --> 00:20:15.570

Lindsay Jilg (she/her) - Student Financial Services: They can complete a appeal by emailing SF s dot work study@wsu.edu.

99

00:20:19.500 --> 00:20:28.650

Lindsay Jilg (she/her) - Student Financial Services: So just a few more reminders i'm currently we are working through processing all of the steps that have been submitted.

100

00:20:29.490 --> 00:20:48.000

Lindsay Jilg (she/her) - Student Financial Services: Including when you know I

really took a fabulous vacation last week and spent a lot of time with my family um and so there's a few waiting for me and i'm still getting through so I thank you for your patience on that and and.

101

00:20:49.380 --> 00:20:55.710

Lindsay Jilg (she/her) - Student Financial Services: We would suggest sorry I was like vacation That was really nice anyways um.

102

00:20:57.150 --> 00:21:03.870

Lindsay Jilg (she/her) - Student Financial Services: We would suggest if students know they're going to be awarded work, study and you tell them yep i've submitted it.

103

00:21:04.560 --> 00:21:14.190

Lindsay Jilg (she/her) - Student Financial Services: If they can put off accepting their loans it makes their life easier and it is possible that a student might have already accepted loans.

104

00:21:14.670 --> 00:21:19.980

Lindsay Jilg (she/her) - Student Financial Services: And then you've submitted a work so i'm a loss for them will work, study authorization.

105

00:21:20.730 --> 00:21:29.730

Lindsay Jilg (she/her) - Student Financial Services: And this creates a situation where the student is still completely eligible for that work, study, but if they make the choice to go ahead and use that work, study.

106

00:21:30.180 --> 00:21:45.270

Lindsay Jilg (she/her) - Student Financial Services: It would create a bill because we'd be reversing a portion of alone potentially and then they'd be earning those funds back so it's great for them, as far as it's reducing the amount of student debt, they have we love that but.

107

00:21:46.560 --> 00:21:52.260

Lindsay Jilg (she/her) - Student Financial Services: The adjustment of I received this lump sum and now i'm paying it back and i'm waiting for my.

108

00:21:53.670 --> 00:22:03.810

Lindsay Jilg (she/her) - Student Financial Services: For my job to pay forward that's where I always touch base with the students and make sure that's the choice they want to make and make sure that they are fully informed what the impact is going to be.

109

00:22:05.040 --> 00:22:24.540

Lindsay Jilg (she/her) - Student Financial Services: and students will potentially receive, as I said, up to the amount that you've authorized, but it does depend on how much room they have in their financial aid package and how much um unmet need they have and that can change as scholarships come in.

110

00:22:25.980 --> 00:22:35.580

Lindsay Jilg (she/her) - Student Financial Services: And just a reminder that we will send out this recording and so you'll have that, as well as slides and you've got that copy of the time sheet.

111

00:22:37.800 --> 00:22:50.760

Lindsay Jilg (she/her) - Student Financial Services: So just one more time importance and sites that are going to be helpful to you as the employer, but also helpful to your student as or maybe trying to understand and navigate.

112

00:22:53.490 --> 00:23:05.820

Lindsay Jilg (she/her) - Student Financial Services: Different contacts across campus and then, as far as actual processing i'm here is your contacts for pullman everett tri cities and all summer is going to be me.

113

00:23:06.480 --> 00:23:17.670

Lindsay Jilg (she/her) - Student Financial Services: And spokane campus you'll be working with Melissa and Vancouver campus you'll be working with Elisa and if you're ever unsure how who exactly do I contact.

114

00:23:18.690 --> 00:23:30.870

Lindsay Jilg (she/her) - Student Financial Services: it's always fine to contact that central SF s dot work day or excuse me, work, study and@wsu.edu email and we'll make sure that the appropriate person gets it because we're all here to help you.

115

00:23:34.020 --> 00:23:49.200

Lindsay Jilg (she/her) - Student Financial Services: So that kind of covers all the information that we wanted to go over i'm not sure if we were all able to if you had any questions have them addressed in the chat or if anyone has any existing questions.

116

00:23:57.900 --> 00:24:00.510

Elise Zeigler: hey Lindsay I actually have a question.

117

00:24:01.140 --> 00:24:16.980

Elise Zeigler: yeah I was a couple of minutes late, so I do apologize so and I, but I saw the little message saying that their recordings can be available later this week, though yeah yay i'm so I actually was logging back into SF s for one one to two.

118

00:24:18.120 --> 00:24:32.250

Elise Zeigler: It just wanted to follow along and I noticed that this keeps happening Russa, is the authorization to this particular site, something that keeps getting reset and we just need to annual needs submit an authorization for it.

119

00:24:33.120 --> 00:24:42.390

Lindsay Jilg (she/her) - Student Financial Services: Just for the general, for one, one that is a great question, I will have to check in on that we are in process of um.

120

00:24:42.990 --> 00:25:00.150

Lindsay Jilg (she/her) - Student Financial Services: we're kind of always it's it's a site that's always evolving and to make sure it's the best tool for all of us, both internal to SF s and external and, but I am happy to look into that for you and I can touch base with you ELISE.

121

00:25:00.540 --> 00:25:01.530

Elise Zeigler: awesome Thank you.

122

00:25:08.250 --> 00:25:09.360

Lindsay Jilg (she/her) - Student Financial Services: Any other questions.

123

00:25:18.780 --> 00:25:24.000

Lindsay Jilg (she/her) - Student Financial Services: And yeah i'm seeing that no you shouldn't have to request the access each year um.

124

00:25:27.600 --> 00:25:33.030

Lindsay Jilg (she/her) - Student Financial Services: So, again, I can I can see what might need to be done to make sure you do have access, please.

125

00:25:33.600 --> 00:25:34.440

Elise Zeigler: Okay, thank you.

126

00:25:35.700 --> 00:25:36.900

Lindsay Jilg (she/her) - Student Financial Services: Any other questions.

127

00:25:46.290 --> 00:25:52.590

Lindsay Jilg (she/her) - Student Financial Services: Well, thank you so much for your time and i'm here, if you have any other questions.

128

00:25:55.140 --> 00:26:04.620

Lindsay Jilg (she/her) - Student Financial Services: And i'm just an email away, and I will send out the slideshow and the text as well as i'm recording.

129

00:26:06.480 --> 00:26:08.490

Lindsay Jilg (she/her) - Student Financial Services: Thank you so much, and have a wonderful day.